

**PERCEPTIONS ON MADADENI POLICING BY THE
RESIDENTS IN A POST APARTHEID ERA**

BY

BETHUEL OUPA MASEKO

Submitted in fulfilment of the Requirements for the Degree

Doctor of Philosophiae

IN THE DEPARTMENT OF CRIMINAL JUSTICE

FACULTY OF ARTS

UNIVERSITY OF ZULULAND

PROMOTER: PROF. DR. J.M.RAS

JANUARY 2011

DECLARATION

I, Bethuel Oupa Maseko declare that this thesis is my own work, which has not been submitted before for any degree or examination in any other University and that all the sources I have used or quoted have been indicated and acknowledged as complete references.

Bethuel Oupa Maseko

January 2011

Signed:

DEDICATION

I wish to dedicate this thesis to my late mother, Matilda Zepi Maseko for her effort and commitment to give me a lifelong gift, which is, my secondary education, that has allowed me to embark on the path of self-development. She had always been a source of strength and support in all my endeavours during her lifetime.

I further wish to dedicate this work and express my gratitude to the following people for the assistance and support on this long expedition. They all have, in their own special way kept me going and focused. They are:

- (a) My wife, Juliet Alzinah Nomgqibelo Maseko for her unwavering and unconditional support and motivation to hold on and remain focused in order to complete this thesis
- (b) My son, Sifiso Bhekabakubo Maseko
- (c) My daughters, Ntombikayise, Nonhlanhla, Gugulethu, Zanele and Sipehele
- (d) All those who have shared their knowledge and experiences with me to make this work possible.

ACKNOWLEDGEMENTS

With sincere gratitude to all those who contributed to the successful completion of this study:

- (a) The communities of Madadeni who were interviewed and all authors whose sources were consulted
- (b) Professor, Doctor J.M. Ras, my promoter, for his guidance, support and encouragement for the duration of the study
- (c) God Almighty, Christ Jesus and the Holy Spirit for the gift of life, strength and the will to succeed to Whom this study is devoted. **1 Samuel 7:12.**

SUMMARY

This thesis is about the perceptions of Madadeni residents about the police and policing in the Madadeni area. It is a qualitative study and attention was paid to the development of Madadeni Township and the police station, and the views of residents (including police members) about the police and policing activities in the different areas of Madadeni were investigated. The police and police performance were discussed in the light of the residents (respondents) views / perceptions regarding them. Recommendations were made to improve the existing service-deliveries and to improve the safety and security of residents at Madadeni.

INDATSHANA / IQOQO

Loluphenyo lumayelana nemibono nezimvo zomphakathi wase Madadeni, kuhlenganisa namaphoyisa endawo. Loluphenyo luqhutshwe ngokuxoxisana nomphakathi ngesikhathi sokuqala kwe Madadeni njenjedolobha labomdabu, kanye nokuqala kwekamu lamaphoyisa. Ukusebenza kwamaphoyisa kudingidwe ngenhloso yokuthola imibono nokubuka ngeso lomphakathi ngendlela okusetshenzwa ngayo. izincomo ezenziwe zizosetshenziswa ukuthuthukisa indlela yokusebenza eMadadeni ngenhloso yokwanelisa umphakathi.

OPSOMMING

Hierdie proefskrif handel oor die persepsies (sieninge) van Madadeni se inwoners oor die polisie en polisiëring in die Madadeni area. Dit was n kwalitatiewe studie en aandag was geskenk aan die ontwikkeling van die dorp Madadeni, die polisie-stasie, en die sieninge van die inwoners (insluitende dië van polisie-lede) oor die polisie en polisie-aktiwiteite in die verskillende areas van Madadeni. Die polisie en polisie-prestasies was bespreek in die lig van die inwoners (respondente) se persepsies / sieninge aangaande hulle (die polisie). Aanbevelings is gemaak ten einde bestaande dienslewering te verbeter en om die veiligheid en sekuriteit van Madadeni se inwoners te bevorder.

TABLE OF CONTENTS

Title page	i
Declaration	ii
Dedication	iii
Acknowledgements	iv
Summary	v
List of figures	xxii
List of tables	xxii
Annexures	xxiv
Abbreviations used in the study	xxviii

CHAPTER ONE

GENERAL ORIENTATION: A BRIEF OVERVIEW OF THE ORIGIN AND DEVELOPMENT OF MADADENI TOWNSHIP AND MADADENI POLICE STATION

	Page
1.1. Introduction	1
1.2 Statement of the problem	2
1.3. Rationale for the study	2
1.4 The hypothesis of the study.....	3
1.5 The purposes of the study	3
1.6 Aims of the study.....	4
1.7 The early History and Development of Newcastle	6
1.7.1 Fort Amiel	6
1.7.2 Industrial Development.....	8

1.7.3	Lennoxton and Fairleigh residents.....	10
1.8	The extent of apartheid.....	12
1.8.1	The Group Areas Act.....	16
1.9	The police station in Newcastle.....	19
1.9.1	White superiority in the police	20
1.9.2.	Dominant crimes and policing approaches in Newcastle police station	21
1.9.3	Reference book / ‘Dom Pass’	22
1.10.	The background to the establishment of, and the origin of Duckponds (Madadeni) Township	23
1.10.1.	The ‘‘black spots’’ areas	24
1.10.2.	The development of Duckponds from 1958 to 1970	26
1.10.3.	The Advisory Council	27
1.10.4.	Proclamation R293 and the township Administration	28
1.10.5.	Keeping of stock	29
1.11.	The adoption of the name ‘‘Madadeni’’	30
1.12.	The growth of Madadeni	30
1.13.	The establishment and functioning of Madadeni police station from 1968 to 1994	32
1.13.1.	The jurisdiction of Madadeni police station	32
1.13.2.	Madadeni police command structure	33
1.13.3.	Critical policing issues	34
1.13.4	Police reservists	36
1.13.5.	The Night Watchmen.....	36
1.13.6	Uniforms.....	38
1.13.7.	Promotions and rank structure.....	39

1.14	Establishment of Igqayizivele Hostel.....	39
1.14.1.	Bester Construction Office Site	40
1.14.2.	Criminal gangs.....	41
1.15	Madadeni Township under the Kwa Zulu Government from 1970 to 1994	42
1.15.1.	Further township growth	42
1.15.2.	Business development at Madadeni	43
1.15.3.	The economic development of Madadeni Unit H	45
1.15.4.	The establishment of Osizweni police station – 1979.....	49
1.16	Policing Madadeni by the Kwa Zulu Police from 1980 to 1994	50
1.16.1	The Developmental Programmes and crime fighting	51
1.16.2	The KwaZulu Police in Madadeni and the political turmoil of the 1980's	52
1.16.3.	The establishment and development of Stafford hill and K Section at Madadeni	55
1.17.	The population growth	58
1.18.	Educational facilities	58
1.19.	Public institutions	59
1.20.	Religion in Madadeni	60
1.21.	Sport development and facilities in Madadeni	61
1.22.	Transformation / Evolution of policing after 1994	62
1.23.	Post apartheid policing challenges at Madadeni	63
1.24	Definition of terms	64
1.24.1	Policing	64
1.24.2	Crime prevention	65

1.24.3	Crime investigation	65
1.24.4	Partnership	65
1.24.5	Community Policing	65
1.24.6.	Community	66
1.25.	Value of the study	66
1.26.	Research delimitation....	66
1.27.	Chapter division	68
1.28	Summary	70

CHAPTER TWO

RESEARCH METHODOLOGY

	Page	
2.1	Introduction	71
2.2	Research approach	72
2.3.	The reasons for the choice of qualitative research in this study.....	72
2.4.	Research Methods and techniques	76
2.4.1.	Research design	78
2.4.2.	Personal conversations	78
2.4.3.	Personal interviews	79
2.4.4.	Telephone conversations	80
2.4.5.	Group interviews	81
2.4.6.	Document analysis	81
2.4.7.	Photographs	83
2.5.	The use of interpreters	84
2.6.	General remarks regarding this qualitative approach	84

2.7.	The risk of becoming a ‘field work junkie’	85
2.8.	Personal involvement in the research.....	85
2.9	Ethical considerations	92
2.10	Summary	94

CHAPTER THREE

MADADENI POLICE STATION FROM 1968 TO 2010

	Page	
3.1.	Introduction	95
3.2.	Brief overview of Madadeni police before 1994.....	96
3.2.1	The pre 1990 command and control of the police.....	97
3.2.2.	Police approach and strategies at Madadeni.....	98
3.2.3.	Crime prevention units and applied strategies at Madadeni.....	98
3.2.4.	Investigation of crime	100
3.2.5.	Investigation – Specialized Units.....	101
3.2.6.	Charge office.....	102
3.3.	Madadeni police station in the Kwa Zulu Police era – 1980 to 1994.....	102
3.4.	Madadeni police station from 1994 to 2010.....	103
3.4.1.	Station infrastructure.....	104
3.4.2.	Resources of the station.....	104
3.4.3	Organization of Madadeni police station	105
3.4.3.1	The functions of the station commissioner.....	106
3.5	Operational components of Madadeni police station.....	108
3.5.1.	Crime prevention component functions.....	108
3.5.1.1	Crime prevention unit at Madadeni police station.....	109

3.5.1.2	Uniformed Specialized Units.....	110
3.5.1.2.1.	Dog Unit.....	111
3.5.1.2.2.	Crime Combating Unit.....	111
3.5.2.	Social crime prevention at Madadeni.....	111
3.5.2.1.	Community policing Forum and Partnerships.....	112
3.5.2.2.	Sector Policing.....	114
3.5.2.3.	Designated Police Officers.....	116
3.5.2.3.1.	Designated Firearms' Officer	116
3.5.2.3.2.	Designated Liquor Officer.....	117
3.6.	The present Community Service Centre at Madadeni.....	118
3.6.1.	Police cells management.....	119
3.6.3.	Court personnel.....	119
3.7.	Investigation of crime.....	119
3.7.1.	General Investigation.....	120
3.7.2.	Crime office at Madadeni.....	120
3.7.3.	Specialized Units- Investigative Units	121
3.7.3.1.	Local Criminal Record Centre.....	121
3.7.3.2.	Vehicle Investigation Services.....	122
3.7.3.3.	Stock Theft Unit.....	122
3.7.3.4.	Organized Crime Unit.....	123
3.8.	Crime situation at Madadeni.....	125
3.8.1.	The policing approach.....	125
3.8.2.	Plan driven policing.....	126
3.8.3.	Madadeni's performance on frequently committed crimes.....	127
3.9.	Support Component.....	130

3.9.1. Human Resources Management.....	131
3.9.2. Supply Chain Management.....	131
3.9.3. Financial Services.....	132
3.9.4. Communication and Auxiliary Services.....	133
3.10. The brief remarks on the transformation of the police and policing at Madadeni.....	134
3.10.1. Accounting Station.....	138
3.10.2. Cluster level.....	139
3.11. Summary.....	140

CHAPTER FOUR

EVALUATION OF THE POLICE AND POLICING AT MADADENI, AFTER 1994

	Page
4.1. Introduction.....	141
4.2. The barometer that was used to evaluate the effectiveness of the police and policing at Madadeni.....	142
4.2.1. Batho Pele Principles.....	143
4.2.2. The South African Police Code of Conduct.....	143
4.2.3. The South African Police Service Code of Ethics.....	144
4.2.4. The Public Finance Management Act 1 of 1999.....	144
4.3. The determination of perceptions on Madadeni policing by the residents in the post the apartheid era.....	144
4.4. The criteria that were used to test the perceptions of the residents on Madadeni about the police and policing after 1994.....	146

4.5.	The respondents’ perspectives on the crime situation and the main generators thereof, at Madadeni.....	147
4.6.	Crime prevention activities at Madadeni.....	153
4.6.1	The respondents’ perspectives on proactive policing at Madadeni.....	154
4.6.1.1.	The respondents’ perspectives on the enforcement of the law.....	160
4.6.1.2.	Crimes dependent on police action at Madadeni.....	160
4.6.1.3.	Illegal liquor trading at Madadeni.....	160
4.7.	Crime prevention through partnership policing at Madadeni.....	166
4.7.1.	The respondents’ (families) perspectives on community policing	166
4.7.2.	The perspectives of young people at Section 4 and Jobstown on community policing at Madadeni	173
4.7.3.	The respondents’ perspectives on the role of the church in community policing at Madadeni.....	174
4.7.4.	The perspectives of the Christian Youth on community policing at Madadeni.....	177
4.7.5.	The respondents’ perspectives on the role of the school in the prevention of crime at Madadeni.....	178
4.7.6.	The respondents’ perspectives on the effectiveness of the Community Police Forum (CPF) and sector policing at Madadeni.....	185
4.7.7.	General perspectives on the formal partnership approach in the policing of Madadeni.....	190
4.7.7.1.	Madadeni respondents’ perspectives on the role of business in preventing crime through partnership with the police	190
4.7.7.2.	The respondents’ perspectives with regard to the role of private security companies in preventing crime at Madadeni.....	198

4.7.7.3.	The respondents’ perspectives on the role of the Madadeni Taxi Association in crime prevention	201
4.8.	Cooperative governance against crime at Madadeni.....	203
4.8.1.	The respondents’ perspectives on the role of the Newcastle Municipality in social crime prevention at Madadeni.....	203
4.8.2.	The respondents’ perspectives on the role of the Amajuba District Municipality in social crime prevention at Madadeni.....	206
4.8.3.	The respondents’ perspectives on the role of the Department of Social Welfare and Population Development.....	208
4.8.4.	The respondents’ perspectives on the role of the Department of Home Affairs at Madadeni in the prevention of crime.....	210
4.9.	The functioning of the Community Service Centre at Madadeni.....	211
4.9.1.	The respondents’ perspectives on the accessibility of Madadeni police station.....	212
4.9.2.	The respondents’ perspectives on the treatment of clients (visitors/ complainants) at the Community Service Centre at Madadeni.....	214
4.9.3.	The respondents’ perspectives on the quality of dockets registered by the Community Service Centre personnel at Madadeni.....	225
4.9.4.	The respondents’ perspectives on the attendance and management of the crime scenes by the community service centre personnel.....	227
4.9.5.	The respondents’ perspectives on the time taken (response time) to attend to complaints or incidents of crime.....	228
4.10.	The functioning of the Detective Services (Crime Investigation Unit) at Madadeni.....	231

4.10.1. The respondents’ perspectives on the investigators’ interaction with complainants at Madadeni.....	231
4.10.2. The respondents’ perspectives on the use and effectiveness of investigative aids in the investigation of crime at Madadeni.....	236
4.10.3 The respondents’ perspectives on the operations of the Crime Office at Madadeni.....	237
4.10.4. The respondents’ perspectives on the working relationship between the investigators and prosecutors.....	240
4.10.4.1. The perspectives of the police on dysfunctions in the Criminal Justice System created by the prosecution at Madadeni.....	240
4.10.4.2. The perspectives of the prosecutor on dysfunctions in the Criminal Justice System created by the police at Madadeni.....	243
4.11. The corrupt tendencies in the police at Madadeni.....	247
4.12. Summary.....	249

CHAPTER FIVE

ANALYSIS AND INTERPRETATION OF RESPONSES AS PROVIDED BY THE RESPONDENTS AT MADADENI

	Page
5.1. Introduction.....	251
5.2. Re-statement of the aims.....	251
5.3. Methodology.....	252
5.4. The profile of the respondents.....	253
5.5. The demographics of the respondents.....	254
5.6. Analysis of the data.....	255

5.6.1. The perceptions of the respondents in relation to the crime situation (rate) and the generators thereof at Madadeni.....	256
5.6.2. The perceptions of the respondents in relation to the prevention of crime activities at Madadeni.....	260
5.6.3 The perceptions of the respondents in relation to the prevention of crime through partnership policing at Madadeni.....	263
5.6.4. The perceptions of the respondents on the degree of Cooperative governance against crime at Madadeni.....	265
5.6.5 The perceptions of the respondents with regard to the functioning of the Community Service Centre at Madadeni.....	266
5.6.6. The perceptions of the respondents on the investigation of crime at Madadeni.....	268
5.6.7 The perceptions of the respondents on the extent of corruption amongst members at Madadeni.....	270
5.7. Summary	271

CHAPTER SIX

FINDINGS, CONCLUSIONS AND RECOMMENDATIONS

	Page
6.1. Introduction	273
6.2. Re-statement of the aims	274
6.3. Findings and conclusions of the study	274
6.3.1. The findings of the study	275
6.3.1.1. The findings in relation to poor service delivery and unprofessional behaviour of the police at Madadeni	275

6.3.1.2.	The findings in relation to the crime (rate) situation and generators thereof, at Madadeni	275
6.3.1.3.	The findings in relation to the crime prevention functions at Madadeni	276
6.3.1.4.	The findings and conclusions in relation to crime prevention through partnership policing at Madadeni	277
6.3.1.5.	The findings in relation to cooperative governance at Madadeni.....	278
6.3.1.6.	The findings in relation to the functioning of the Community Service Centre at Madadeni	279
6.3.1.7.	Findings in relation to functioning of the Investigation of Crime Unit (Detectives) at Madadeni.....	280
6.3.1.8.	The findings in relation to corrupt tendencies within the police at Madadeni	281
6.3.2	Conclusions of the study	282
6.3.2.1.	The conclusions in relation to poor service delivery and unprofessional behaviour of the police at Madadeni	282
6.3.2.2.	The conclusions in relation to the crime (rate) situation and generators thereof, at Madadeni	282
6.3.2.3.	Conclusions in relation to the crime prevention functions at Madadeni	283
6.3.2.4.	Conclusions in relation to crime prevention through partnership policing at Madadeni	284
6.3.2.5.	The conclusions in relation to cooperative governance at Madadeni.....	285

6.3.2.6.	Conclusions in relation to the functioning of the Community Service Centre	286
6.3.2.7.	Conclusions in relation to the functioning of the Crime Investigation of Unit (Detective Unit)	288
6.3.2.8.	Conclusions in relation to corruption amongst the police at Madadeni	289
6.4.	Future recommendations of the study	289
6.4.1.	Recommendation 1: In relation to poor service delivery and unprofessionalism at the Madadeni police station.....	289
6.4.1.1.	Management development programme	289
6.4.1.2.	Operational skills development	290
6.4.1.3.	Evaluation and monitoring	291
6.4.2.	Recommendation 2: In relation to crime prevention functions at Madadeni	291
6.4.2.1.	Proactive policing	292
6.4.2.1.1	Directed patrols – foot and vehicles at Madadeni	292
6.4.2.1.2	Broken window’s syndrome and sweep operations at Madadeni....	293
6.4.2.1.3	Intelligence led policing at Madadeni	293
6.4.2.1.4	Dedicated internet facility with Short Message System (sms) programme	293
6.4.2.1.5	Performance based policing and command and control	294
6.4.2.2.	Law enforcement functions	294
6.4.2.2.1.	Project approach on enforcement	294
6.4.2.2.2.	Long term solution to the organization of the Liquor Industry at Madadeni	295

6.4.3.	Recommendation 3: In relation to crime prevention through partnership policing at Madadeni	296
6.4.3.1.	In relation to community policing at Madadeni	296
6.4.3.1.1	Ambassadors of peace	296
6.4.3.1.2	Focus areas	297
6.4.3.2.	In relation to the mobilization of businesses against crime at Madadeni	298
6.4.3.2.1	Establishment of the Madadeni Business Forum	298
6.4.3.2.2.	In relation to police partnership with private security companies at Madadeni	299
6.4.3.2.3.	In relation to the Community / Police safety forum at Madadeni.....	300
6.4.4.	Recommendation 4: In relation to cooperative governance at Madadeni.....	302
6.4.4.1.	In relation to the participation of Municipalities in social crime prevention programmes at Madadeni	302
6.4.4.2.	In relation to the Government departments at Madadeni	302
6.4.5.	Recommendation 5: In relation to the functioning of the Community Service Centre (CSC) at Madadeni	303
6.4.5.1.	In relation to the accessibility of Madadeni police station	303
6.4.5.2.	In relation to the treatment of client / improvement of community service centre image and efficacy at Madadeni police station	304
6.4.5.2.1.	Job specific recruitment	305
6.4.5.2.2.	Training and development	306
6.4.5.2.3.	Help desk / Enquiries desk	306
6.4.5.2.4.	Practical implications transforming the CSC	306

6.4.5.2.5.	In relation to the attendance of complaints and behaviour at crime scenes at Madadeni	307
6.4.5.2.5.1.	Establishment of a single radio control	307
6.4.6.	Recommendation 6: In relation to the functioning of the Crime Investigation Unit (Detective Services) at Madadeni	308
6.4.6.1.	In relation to the interaction between the police investigators and the complainant at Madadeni	308
6.4.6.2.	With regards to the withdrawal of case dockets before court	309
6.4.6.3.	In relation to the working relations between the Police investigators and prosecutors at Madadeni	309
6.4.6.6.	Development and Standard operational orders (SOP) for Madadeni	309
6.4.7.	Recommendation 7: In relation to corruption	310
6.4.8.	Areas of further research	311
6.4.9.	Conclusions.....	312
6.4.9.1	Aim One.....	312
6.4.9.2.	Aim Two	313
6.4.9.3.	Aim Three	314
6.4.9.4.	Aim Four	315
6.4.9.5.	Aim Five	316
6.4.9.6.	Aim Six	316
6.5.	Final Word	317
	REFERENCES.....	319
	ANNEXURES.....	364

LIST OF FIGURES

Figure 1.1: The pillars of the house of apartheid	13
Figure 3.1: Organization chart of Madadeni Police station	106
Figure 5.1: The demographic distribution of respondents	255
Figure 5.2: Distribution of respondents on the type and gravity of crime generators	259
Figure 5.3: Distribution of the total averages of respondents on the level of satisfaction with crime prevention operations at Madadeni	262
Figure 5.4: Distribution of the respondents on the existence of cooperative governance against crime at Madadeni	265
Figure 6.1: A recommended Community/ Police Mobilization Model for Madadeni	301

LIST OF TABLES

Table 1.1: Distribution of Madadeni residential serviced sites	42
Table 1.2: Distribution of developmental programmes at Madadeni	43
Table 1.3: Educational Institutions at Madadeni	58
Table 1.4: Public Institutions at Madadeni	59
Table 3.1(a): Madadeni Police Stations human resources	105
Table 3.1(b): Madadeni Police Station Training and Development status	105
Table 3.1(c): Madadeni Police Station physical resources status	105
Table 3.2: Prioritized / Monitored crimes by the police	126
Table 3.3: Frequently committed crime at Madadeni – 2006 to 2008	127
Table 3.4: The SAPS 6crime report for 2008 at Madadeni	129
Table 3.5: The changes effected in the police and those envisaged	137

Table 3.6: The reversed police ranks as at April 2010	137
Table 4.1: List of crime generators as prioritized by the respondents at Madadeni	150
Table 4.2: List of crime generators as prioritized for purposes of this research	153
Table 4.3: Some of the churches found at Madadeni	175
Table 4.4: The Madadeni policing area sectors	188
Table 4.5(a): Crimes attended and solved by the Crime Office at Madadeni	238
Table 4.5(b): Police assistance: Incidents attended by the Crime Office at Madadeni	239
Table 5.1: Distribution of respondents per category	253
Table 5.2: Distribution of respondents on the prevailing crime situation at Madadeni according to percentages.....	256
Table 5.3: Prioritized crime indicators at Madadeni	258
Table 5.4: Distribution of the respondents on the effectiveness of Crime prevention activities at Madadeni	260
Table 5.5: Distribution of respondents' views on the existence of partnership policing at Madadeni presented in percentages	263
Table 5.6: Distribution of the respondents on the effectiveness of the CSC at Madadeni	267
Table 5.7: Distribution of the respondents on the effectiveness of the investigation of crime Unit at Madadeni	269

ANNEXURES

Annexure 1(a):

Represents the Origin of the Duckponds along Ncandu River Banks

Annexure 1(b):

Part of the Duckponds

Annexure 2(a):

Represents the Duckponds and Stafford Farms on which the current Madadeni is situated

Annexure 2(b):

Represents the Map of Amajuba District Municipality where Madadeni is situated

Annexure 3:

Fort Amiel – Newcastle

Annexure 4

Presents the Post Halt Two

Annexure 5:

Capricornia Hotel

Annexure 6(a):

Black male Dompas / later known as a reference book

Annexure 6(b-c):

Letter of Authority issued by the Bantu Affairs Commissioner to demand the reference book from black males and the appointment letter

Annexure 7(a):

Two room house at Madadeni – Section 1

Annexure 7(b):

Four room house at Madadeni – used as an office

Annexure 8(a):

Vukani Lower Primary School

Annexure 8(b):

Qhubeka Higher Primary School

Annexure 8(c):

Siyamukela High School

Annexure 9(a):

Unguarded stock in the Township

Annexure 9(b):

Herdsmen of EZibayeni

Annexure 9(c):

Stock Auction Kraal – Section 2 Madadeni

Annexure 10(a):

Madadeni Police Station Charge office side

Annexure 10(b):

Madadeni Police Station Cell Block

Annexure 11 (a):

Letter of application by the Magistrate to Head Office requesting for the increase of Blackjacks at Madadeni

Annexure 11(b):

Letter of Application for enlistment as Blackjack at Madadeni

Annexure 12 (a)

Represents to location of Control Gate 1 opposite Home Affairs Office

Annexure 12(b):

Represents Control Gate 2 opposite Madadeni Police Station

Annexure 13(a):

Black members' only uniform -1960s

Annexure 13(b):

Uniform used by black members between 1960 -1979

Annexure 14(a):

Ingqayizivele Iscor Hostel (1970)

Annexure 14 (b):

Kwa-Manelisa section – Iscor employees

Annexure 15 (a):

Eastern side of Checkers Centre – Madadeni

Annexure 15(b):

ABSA Branch & ATM at Checkers Centre

Annexure 15(c):

Northern side of Checkers Centre with the Post Office

Annexure 15(d):

Southern side of Checkers Centre

Annexure 15 (e):

Madadeni Hawkers at the Checkers Centre

Annexure 16:

Industrial Estate – Unit H (Section 6)

Annexure 17 a & 17b

KwaZulu Police: Nqutu District Office staff

Annexure 18(a):

Nazareth Baptist Church Temple- Section 5 Madadeni

Annexure 18(b):

Methodist Church of Southern Africa – Madadeni section 1

Annexure 19:

Batho Pele Principles

Annexure 20:

The South African Police Service Code of Conduct

Annexure 21:

The Vision, Mission, Values & Ethics of the SAPS in KwaZulu Natal

Annexure 22

Crime situation at Madadeni & similar situations

Annexure 23:

The major crime generator at Madadeni

Annexure 24

No trust in the police by communities

Annexure 25

Police victimization of community members

Annexure 26

Communities detect crime crises at Madadeni

Annexure 27 &28

The Crime Office at work

Annexure 29

Liquor trade challenges in South Africa

Annexure 30 &31

Police reach out to communities

Annexure 32

Police reach out to business communities

Annexure 33

Community settlement minus safety at Madadeni

ABBREVIATIONS USED IN THE STUDY

AC: Area Commissioner

ANC: African National Congress

ACCU: Area Crime Combating Unit

ATM: Automated Teller Machine

BAC: Business Against Crime

BACSA: Business Against Crime of South Africa

B/F: Brought Forward

BIC: Bantu Investment Corporation

BSI: Bureau of Special Investigation

CBD: Central Business District

CAS: Crime Administration System

CSC: Community Service Centre

CJS: Criminal Justice System

CIMC: Crime Information Management Centre

CPA: Crime Pattern Analysis

CTA: Crime Threat Analysis

CPF: Community Police Forum

CR: Cell Register & Crime Register

DBA: Department of Bantu Administration

DC: District Commandant

DCIO: District Crime Investigating Officer

DFO: Designated Firearm Officer

DLO: Designated Liquor Officer

EG: For example

FS: Financial Services

FET: Further Education and Training

GBH: Grievous Bodily Harm

GCB: General Control Register

HRM: Human Resource Management

IB: Information Book

ICU: Intensive Care Unit

IDT: Independent Development Trust

IFP: Inkatha Freedom Party

IDP: Integrated Development Plan

IFC: Ithala Finance Corporation

ISCOR: Iron and Steel Corporation

KPA: Key Performance Areas

KFC: KwaZulu Finance Corporation

KZP: Kwa Zulu Police

KZN: Kwa Zulu Natal

LCRC: Local Criminal Record Centre

MIC: Management Information Centre

NADECO: National Democratic Convention

NPSL: National Professional Soccer League

NEYO: Newcastle Youth Organisation

NGOs: Non Governmental Organizations

NWU: North West University

OB: Occurrence Book

OCTA: Organized Crime Threat Analysis

OCU: Organized Crime Unit

PC: Provincial Commissioner

PEP: Performance Enhancement Programme

PFMA: Public Finance Management Act

PSAP: Public Service Act Personnel

RDP: Reconstruction and Development Programme

REOP: Representing Employment Opportunity Programme

SCF: Sector Crime Forum

SCPF: Social Crime Prevention Forum

SPF: Sector Policing Forum

SVCU: Serious and Violent Crime Unit

S.M.A.R.T: Specific, Measurable, Action oriented, Realistic and Time bound

SMS: Short Message System

SANCO: South African National Civic Association

SA: South Africa

SAP: South African Police

SAPS: South African Police Service

SAPVIN: South African Police Vehicle Identification Numbers

STU: Stock Theft Unit

SCM: Supply Chain Management

TSA: Technikon Southern Africa

UNISA: University of South Africa

UDF: United Democratic Front

VIP: Very Important People

VISS: Vehicle Identification Section Services